

Visitor Instruction Sheet

1. Visitation will be daily from 10:00 AM to 4:00 PM. Accommodations will be made on visitation time is warranted.
2. All visitation requires securing an appointment. No walk-in visits will be allowed.
3. Visits have a time limit of 30 minutes. Visits are deemed a family/friend social event.
4. Visits will be outdoor in the Garden/Courtyard (weather permitting) or indoor in the lobby with no more than 10 individuals, socially distanced, minimum 6ft at each designated location.
5. Visitation may be allowed in residents rooms under limited circumstances. Limitations includes shared rooms. Accommodations for visitation will be made in this instance, in accordance with relevant guidance.
6. All transitional care unit patients will only be allowed to have virtual or window visits.
7. Visitor movement in the facility is limited to the designated visiting areas or patient room if applicable.
8. Visits are limited to family members, loved ones, and representatives from the long-term care ombudsman program (LTCOP) and resident advocacy organizations.
9. Each patient is allowed to have one visiting session a day, with a maximum of two visitors per session, based on scheduling and availability.
10. Compassionate care visits are permitted at all times, on a case by case basis.
11. Although testing and vaccination are not required as a condition for visitation, VCRN will strongly encourage visitors to test for the COVID-19 virus.
12. Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.
13. All visitors will be issued a mask upon entry which must be worn from the point of entry, through the duration of the visit to exit from the facility. At no time should the mask be removed. Mask must be properly worn.
14. Hand hygiene is required upon entry and when soiled. Visitors should area to all posted signage reminding individuals to adhere to all infection prevention control safety measures, such as social distancing, use of PPE, cleaning and disinfection procedures.
15. Social distancing must be practiced at all times. However, hugging or touching of the patient is allowed for fully vaccinated patients. The patient must be wearing a well fitted mask and perform hand hygiene before and after.
16. Visits will be monitored by assigned staff, to ensure compliance with visit instructions and allowed time limit.
17. The Facility will screen visitors for signs and symptoms of COVID-19 prior to patient access and will prohibit visitor(s) exhibiting any COVID-19 symptoms or that do not pass the screening questions.
18. Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding international travel under the Commissioner's COVID-19 Travel Advisory (<https://coronavirus.health.ny.gov/covid-19-travel-advisory>). If a visitor has travelled internationally within the last fourteen (14) days, visitation will **NOT** be permitted, in accordance with the relative guidance.
19. Visitors should report if they develop symptoms or are diagnosed with Covid-19 after visiting the facility.
20. The following information must be provided by each visitor: First and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
21. The staff is required to monitor the visitation process, in accordance with the NYSDOH March 25, 2021 Health Advisory. Visitor who fails to adhere to the Facility's visitation safety plan/instruction will result in the visitor forfeiting all future visits for the duration of the patient stay.
22. A copy of the Facility's formal visitation plan is posted on its website. www.villagecare.org